



FOR IMMEDIATE RELEASE

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**HOTEL INDIGO® RANKED HIGHEST IN GUEST SATISFACTION
AMONG UPSCALE HOTEL CHAINS BY J.D. POWER AND ASSOCIATES**
Hotel Indigo Ottawa contributes to brand's success

Ottawa, ONTARIO (29 November 2011) – IHG (InterContinental Hotels Group) [LON: IHG, NYSE:IHG (ADRs)], the world's largest hotel group by number of rooms, is proud to announce that Hotel Indigo® is ranked highest in guest satisfaction among upscale hotel chains, according to the J.D. Power and Associates 2011 North America Hotel Guest Satisfaction Index StudySM. As one of the brand's 33 hotels in the Americas, the Hotel Indigo Ottawa contributes to the brand's overall success by providing a consistent and welcoming experience for each and every guest.

“This tremendous and prestigious honor is the result of hard work and dedication by Hotel Indigo team members across our portfolio, and we want to thank the Hotel Indigo Ottawa,” said Mary Dogan, director of brand management, IHG, Americas. “Our team members in Ottawa are committed to providing high-quality service and accommodations, and we're proud that they're a part of this outstanding accomplishment.”

“Hotel Indigo-Ottawa has been part of the neighborhood since February 2007 and we are so proud that the service and dedication of our hotel team has contributed to such a monumental recognition,” said Kim Jones, general manager, Hotel Indigo Ottawa. “At Hotel Indigo we're very proud to bring the local neighborhood to life within our hotels and we are fully committed to providing our guests a refreshingly local experience and access to some of the best in food, cultural experiences and surroundings.”

To earn the top satisfaction ranking, Hotel Indigo outperformed all other upscale hotel chains in the study, scoring highest in overall guest satisfaction, as determined by seven key measures: reservations; check-in/check-out; guest room; food and beverage; hotel services; hotel facilities; and cost and fees. The 2011 North America Hotel Guest Satisfaction Index Study is based on responses gathered between June 2010 and May 2011 from more than 61,300 guests from the United States and Canada who stayed in a hotel between May 2010 and May 2011.

Hotel Indigo offers guests a unique hotel experience with the modern design and intimate service associated with boutique hotels along with the peace of mind and consistency from staying with the world's largest hotel group. With 38 hotels open globally, each hotel is committed to creating memorable experiences by delivering special touches that really bring the neighborhood and hotel to life for the guest.

The Hotel Indigo Ottawa is owned by 1258881 Ontario Inc and managed by Atlific Hotels, under a license agreement with a company in the InterContinental Hotels Group.

About Hotel Indigo

Hotel Indigo is an upscale boutique brand that delivers a refreshing and inviting guest experience that is truly reflective of the local community. From the locally-inspired murals to the renewal program where the images, music, scent, and menu items change throughout the year, Hotel Indigo delivers a vibrant, engaging and genuine boutique experience that gives guests the confidence to step out and explore the local neighborhood. Each Hotel Indigo property is unique and designed to reflect the local culture, character and geography of the surrounding area while brand hallmarks ensure consistent and reliable service from location to location. No two hotels are the same. For more information or to make a reservation, visit <http://www.hotelindigo.com>, Find us on Twitter <http://www.twitter.com/hotelindigo> or Facebook www.Facebook.com/hotelindigo.

About J.D. Power and Associates

Headquartered in Westlake Village, Calif., J.D. Power and Associates is a global marketing information services company operating in key business sectors including market research, forecasting, performance improvement, training, Web intelligence and customer satisfaction. The company's quality and satisfaction measurements are based on responses from millions of consumers annually. For more information on [car reviews and ratings](#), [car insurance](#), [health insurance](#), [cell phone ratings](#), and more, please visit JDPower.com. J.D. Power and Associates is a business unit of The McGraw-Hill Companies.

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Notes to Editors:

InterContinental Hotels Group (IHG) [LON:IHG, NYSE:IHG (ADRs)] is a global company operating seven well-known hotel brands including InterContinental® Hotels & Resorts, Hotel Indigo®, Crowne Plaza® Hotels & Resorts, Holiday Inn® Hotels and Resorts, Holiday Inn Express®, Staybridge Suites® and Candlewood Suites®. IHG also manages Priority Club® Rewards, the world's first and largest hotel loyalty program with 58 million members worldwide.

IHG is the world's largest hotel group by number of rooms and IHG franchises, leases, manages or owns, through various subsidiaries, a portfolio of over 4,400 hotels and more than 652,000 guest rooms in 100 countries and territories around the world.

IHG has more than 1,200 hotels in its development pipeline and expects to recruit around 160,000 people worldwide over the next few years.

InterContinental Hotels Group PLC is the Group's holding company and is incorporated in Great Britain and registered in England and Wales.

IHG offers information and online reservations for all its hotel brands at <http://www.ihg.com> and information for the Priority Club Rewards program at <http://www.priorityclub.com>. For our latest news visit <http://www.ihg.com/media>, Twitter <http://www.twitter.com/ihgplc> or YouTube <http://www.youtube.com/ihgplc>.



HOTEL INDIGO BRAND FACT SHEET

RELIABLE HOTEL EXPERIENCE ENHANCED BY STYLE AND SERVICE

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OUR PERSONALITY

We really do live, work and play in the neighborhoods we call home. It's more than a philosophy; it's who we are. From the service to the architecture to the cuisine, each Hotel Indigo evokes the individual tastes and cultures that make up our communities.

From Asheville to San Diego and London to Shanghai. We've opened our doors to an experience our guests call "fresh and surprisingly unexpected."

OUR NEIGHBORHOODS

We go out of our way to make our neighborhoods easy to discover and appreciate. You can taste it in the local flavor on our menus. Hear it in the musicians who create a distinct neighborhood vibe and see it in the art and photography that is just a snapshot of each destination's cultural history. Most of all, you can trust it when the person working the front desk tells you where to find that "perfect little something," somewhere off the beaten path.

From New York to Jacksonville and Ottawa to Scottsdale. We invite you to discover something new and unique.

OUR STYLE

Each hotel is as individual as its surroundings and also a reflection of them. Our hotels feature unique design at every turn, without compromising your comfort. Plush bedding, spa-style bathrooms, hard surface flooring and our signature murals make for a truly refreshing stay.

Those personal touches and helpful, courteous conversations, that's the inspired service, and it begins the moment you walk through our doors.

From Costa Rica to Miami and Toronto to Houston. We are there, ready. With personal touches and inspired conversations that make this a unique experience that starts the moment you walk through the door.

SURROUNDINGS AND AMENITIES AT A GLANCE

- **Pet Friendly:** All Hotel Indigos in the Americas are pet friendly!
- **Guest Rooms:** Hotel Indigo's guest rooms feature an oversized bed with throw pillows, plush duvet, an over-stuffed club chair and ottoman, hard-surface flooring with area rugs, oversized artistic photo murals of local imagery, spa-inspired showers with complimentary Aveda bath products, high-speed Internet access (or wireless), clock-radio and CD player and coffee maker.
- **Restaurant & Bar:** At Hotel Indigo, neighbors and hotel guests eat, drink and enjoy homemade, locally-inspired dishes and traditional favorites. Served with a twist in a stylish space, menu and bar items feature locally-sourced seasonal ingredients brought to the table in partnership with a network of vendors, from farmers and bakers to brew masters and coffee roasters.
- **Fitness Studio:** Hotel Indigo features a complimentary fitness studio with cardiovascular equipment and free weights. The fitness studio is open 24-hours for convenient access and offers work-out towels and a television for guests.
- **Business Center:** A 24-hour business center offers guests a private space to work as well as additional services for the business traveler including computers with high-speed Internet access, printers and fax machines.
- **Internet Access:** Free wireless internet is provided in the lobby and public spaces and free high-speed internet (or wireless) access is available in all guestrooms.

STRONG GROWTH TO DRIVE EXPANSION ACROSS THE GLOBE

The Hotel Indigo brand is quickly expanding across the globe, with 38 Hotel Indigo properties open worldwide and over 60 hotels under development, either in the pipeline or in final negotiation. The brand's global roll-out is also going strong with the recent announcements of new deals in New Orleans, Vancouver, Edinburgh, Bangkok, Berlin, Hamburg, Madrid, Taipei and Lisbon.

Experience our neighborhood vibe and commitment to inspired service for yourself – like us on Facebook (www.Facebook.com/hotelindigo) or follow us on twitter (www.twitter.com/hotelindigo).

Photography: Property photographs available.

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